

Late for your appointment?



Please call us if you know you are going to be late.



If you are up to 5 minutes late the clinician should be able to see you.



If you are more than 5 minutes late the decision to see you is at the discretion of the clinician. No guarantee can be given by our Reception Team.



Without a valid reason for missing your appointment, you may be charged. If this is your first DNA you will be advised going forward there may be charge.

- Phone consults are an option if you know in advance you are running late – call reception and ask them to amend to a phone consult
- Please give yourself extra time to travel and park if coming in person